

Toronto Immigration Holding Centre

Chapter: 04
Section: 03
Policy: Suicide and Suicide Watch
Revision: 30 November 2016

04.03.01 **Identification of Potential Suicide Risk**

- 04.03.02 Detainees may be identified as a potential suicide risk at any point during their detention. It is imperative that all security personnel pay close attention to the behaviour and demeanor of detainees, and inform the Security Supervisor and CBSA immediately if they suspect that a detainee is potentially suicidal.
- 04.03.03 While the Security Officer may not be aware of the detainees' circumstances, the following are a number of behavioural indicators that should raise red flags for the Security Officer interacting with the detainee on a daily basis:

- 04.03.04 Any detainee who is suspected of being potentially suicide must be referred to the on-site medical staff.

- 04.03.05 The TIHC manager and IEO's must be informed of all the potentially suicidal detainees.

04.03.06 **Suicide Watch**

- 04.03.07 When a detainee is assessed by medical personnel, and found to be suicidal or potentially suicidal, the Security Supervisor shall ensure that:

- The detainee is moved to the room directly across from, or closest to the guard's post
- Security personnel located at the post must be instructed as to the security precautions and relative observations that apply to the detainee
- Security personnel located at the post must complete a visual physical observation of the detainee at least once every [redacted] and record all observations in the suicide watch report
- Security personnel are briefed with respect to the detainee on suicide watch at the commencement of each shift

- 04.03.08 Guards are expected to maintain careful observation of a detainee on suicide watch.

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04.03.09 A detainee can only be removed from a suicide watch on the written instructions of a physician or TIHC manager.

04.03.10 **Authorized Use of Restraints**

04.03.11 If necessary, the use of restraining equipment such as helmet, body belt, shackles, etc., is authorized to prevent self-harm.

04.03.12 Immediately following application of restraints, health-care personnel will examine the detainee.

04.03.13 **Log Book Entries and Suicide Watch Report**

04.03.14 Security personnel assigned duties to the post observing a suicidal detainee will, upon assuming duties:

- Complete a visual physical observation of detainees on suicide watch and make entry about detainee's condition in the post log.
- Ensure the detainee is checked at intervals not greater than _____ or, as directed by the assessing medical personnel and record all observations in the suicide watch report
- Before proceeding on break and at the end of shift, brief oncoming staff with all pertinent information applicable to suicidal detainees and update the post log.



Canada Border
Services Agency

Agence des services
frontaliers du Canada



MEMORANDUM

To: Calian
Date: August 17, 2020
From: CBSA
Subject: Medical Supervision Protocol

For detainees placed on Mental Health Supervision (and where not relatively contraindicated from a psychiatric perspective) as well as, detainees placed on Medical Supervision (i.e. non-psychiatric illness);

The nurses will perform assessments on medical supervision cases according to the following:

- For detainees placed on continuous to Q15 min supervision; Nurse to assess
 - Nurse to perform brief bedside assessments with a guard escort
- For detainees placed on Q30 min supervision; Nurse to monitor
 - patient to go to medical clinic for assessment
- For detainees placed on Q1H supervision; Nurse to monitor
 - patient to go to medical clinic for assessment

Higher frequency of medical supervision may be instituted as deemed necessary by Medical Staff

CBSA Staff Name

CBSA Staff Signature

CALIAN ACKNOWLEDGEMENT

Day Nurse: _____

Evening Nurse: _____

Night Nurse: _____

Weekend Nurse: _____

NOTE: Once all signatures are received, a copy must be returned to CBSA



PROTECTED A

MEMORANDUM

To: G4S Staff
Date: January 24, 2020
From: CBSA IHC Staff
Subject: Special Watches

To G4S Security Personnel,

When the Medical team assesses new or existing detainees and identifies the need to place them on Special Watch, they will now place them into one of the following two subcategories:

Special Watch S – Self-harm

Special Watch O – Other medical condition

If a detainee is identified as Special Watch S - self-harm tendencies, Medical will immediately notify CBSA/G4S and the following steps will be taken:

New admits: G4S will ensure that subject is not permitted to take up to their room

G4S will also make a notation in subject's A&D file to prevent future access to these items unless the special watch is removed.

Existing detainees: G4S will have subject gather all his belongings and report to A&D where the items will be searched to ensure they meet the same requirements as applied to new admits. While this is being done G4S will also search subject's room to verify that no items remain that could potentially be used for self-harm.

These restrictions will remain in place for as long as subject is designated Special Watch – S.

If a detainee is designated Special Watch O - other medical condition, the above restrictions will not apply.

In addition, detainees who have behavioral issues, they will be assigned Behavioral Watch – B.

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PROTECTED (A, B or C), CONFIDENTIAL, SECRET, or TOP SECRET

Thank you for cooperation in this matter.

Security Team, TIHC

EIOD

CBSA